

10 WAYS TO BUILD A CULTURE OF NEAR-MISS REPORTING



1Life[®]
Safety. Software. Simplified.

NEAR MISSES ARE MESSENGERS FROM THE FUTURE.

The better your people become at spotting the small warnings, the better your opportunity to prevent big losses.

1. MAKE IT PART OF EVERY SAFETY TALK

Ask one simple question at every toolbox talk:

- “What almost went wrong this week?”

2. ASK DURING INSPECTIONS

Don’t just inspect the workplace—talk to the people doing the work.

- “What near misses or close calls have you seen?”

3. MAKE IT A SUPERVISOR KPI

Set an expectation that supervisors actively identify, report and follow up on near misses—not simply achieve “zero incidents.”

4. REWARD THE BEHAVIOUR YOU WANT

Especially when getting started, make it fun. Try a \$25 gift card, crew lunch or pizza party for great reporting and participation.

5. CELEBRATE THE “GREAT CATCH”

Recognize a great near-miss report. Share what was caught, what could have happened and what was done about it.

6. HAVE LEADERS GO FIRST

Managers and supervisors should share their own mistakes and close calls. It sends a powerful message: **Reporting isn't weakness. It's good risk management.**

7. MAKE REPORTING EASY

Remove the paperwork and friction. Make it quick and simple to report from the field.

8. ALWAYS CLOSE THE LOOP

When someone reports something, tell them what happened next:

- “You reported it. Here’s what we did about it.”

9. TEACH PEOPLE WHAT TO LOOK FOR

Hazard recognition is learned. Use real examples from your company and industry to help workers recognize the small events that could become serious ones.

10. MAKE NEAR MISSES BUSINESS INTELLIGENCE

A near miss isn't a failure. It's information that can help prevent injuries, property damage, downtime and other business losses.

ONE IMPORTANT REMINDER

Zero near misses reported doesn't necessarily mean zero near misses occurred.

Instead of asking:

“How do we get our near-miss numbers down?”

Ask:

- **“How good are we at finding the small warnings before they become big losses?”**

Near misses are messengers from the future.

Make sure your organization is listening.



Make Near-Miss Reporting Simple and Easy for Your Team

One report. Your whole team connected.

- Report hazards in seconds.
- Assign corrective actions.
- Track progress through to resolution.

SCHEDULE YOUR DISCOVERY SESSION TODAY →

